

Fire/Smoke Damage

What to do after fire damage



After the Fire

Damages from fire can range from smoke and soot damage from a furnace fire, to partially or completely damaged structures. After a fire strikes, follow these basic rules for recovery:

1. **Notify your agent as soon as possible to report the damages.**
2. Do not return to the property until officials declare it is safe to do so.
3. Protect your valuables until a professional restorer can take control.
4. Although it seems natural for a customer to begin cleaning their home or business, foresight and experience may be the deciding factor between an item being a loss or restorable.
5. Because of the different types of fires, the smoke or fumes can be hazardous to your health. Do not attempt to clean any surfaces until the premises is evaluated by a professional restorer. Improper cleaning can also lead to permanent damage.



What Stanley Steemer Will Do For You

1. Board-up or containment of affected areas are performed as needed at the site.
2. To prevent secondary damage, the indoor environment is controlled and an emergency wipe-down is executed with a treated sponge on all surfaces from the ceiling down.
3. Smoke odor will be removed from the contents and structure using appropriate treatments including thermal fogging and ozone.
4. Air duct cleaning will be performed to remove all trapped soot and debris.
5. Most items not directly damaged by fire are restored to their pre-loss condition using proper techniques including contents restoration, wall and surface cleaning, carpet and upholstery cleaning, and HVAC cleaning.



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